DISCLOSURE STATEMENT - TSUDS (TSU DISCLOSURE STATEMENT) FOR THE ELECTRONIC TIME-STAMPING SERVICE



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1		Document creation	Alejandro Grande	23/06/2021
2	1.7	Item d) is added to the obligations of 3G, on the obligation to retain information relating to the service.	Laura Paniagua	15/07/2025
	1.8	The responsibilities of 3G are added.		
2.1	1.4.1	Section 1.4.1 is amended to correctly establish the time sources of the 3G time-stamping service.	Roger Callarisa	28/08/2026

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DISCLOSURE STATEMENT – TSUDS APPLICABLE TO THE ELECTRONIC TIME-STAMPING SERVICE

This document contains the essential information to be known in relation to the Qualified Time-Stamping service of the Certification Authority 3G SOLUCIONES MOVILIDAD, S.L., hereinafter 3G.

This document follows the structure defined in Annex B of the ETSI EN 319 421-1 standard.

1.1. Entire agreement

This document provides high-level statements regarding the 3G qualified electronic time-stamping service. It does not replace or supersede any other 3G policy available at https://www.3gmg.com

1.2. Contact information

1.2.1. Responsible organization

The Qualified Electronic Time-Stamping Authority of 3G SOLUCIONES MOVILIDAD, S.L., hereinafter "3G", is an initiative of:

3G SOLUCIONES MOVILIDAD, S.L.,
Pasaje Gutierrez 3, 1º
47002 – Valladolid (Spain)
+34 983101932
soporte@3gmg.com

1.2.2. Contact

For any enquiries, please contact:

3G SOLUCIONES MOVILIDAD, S.L., TELEPHONE: +34 983101932 EMAIL: SOPORTE@3GMG.COM

1.2.3. Contact for revocation processes

For any enquiries, please contact:

3G SOLUCIONES MOVILIDAD, S.L., TELEPHONE: +34 983101932

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EMAIL: SOPORTE@3GMG.COM

1.3. Types and uses of electronic time-stamps

The qualified electronic time-stamping service follows the provisions of the TSU Certificate PDS with OID 1.3.6.1.4.1.57615.2.

The service provided by 3G complies with the Best Practices Policy for Time-Stamp (BTSP) defined in ETSI EN 319 421, identified by OID 0.4.0.2023.1.1.

itu-t(0) identified-organization(4) etsi(0) time-stamp-policy(2023) policy-identifiers(1) baseline-ts-policy (1)	0.4.0.2023.1.1.

Electronic time-stamps declared as qualified follow the provisions of Regulation (EU) 910/2014 and the TSU certificate is issued under the policy declared in ETSI EN 319 411-2.

Customers receiving this electronic time-stamping service are required to comply with the applicable regulations, to abide by the provisions of the contracts signed with this Time-Stamping Authority, to verify the correctness of the time-stamp signature and the validity of the TSU certificate, and to verify that the hash of the time-stamp matches the one that was submitted.

1.3.1. Content of the time-stamp

Each time-stamp issued by 3G contains all the information required by the regulations, such as, for example:

1. The serial number of the time-stamp.
2. The time-stamp signature algorithm. In this case, the algorithm used is RSA (SHA256rsa 1.2.840.113549.1.1.11).
3. The identifier of the certificate relating to the public key of the TSU.
4. The date and time of the time-stamp.
5. The accuracy of the time source compared with UTC. In this case it is one second or better (section 1.4.1 of this document).
6. The identifier of the hash algorithm used to generate the fingerprint of the evidence. In this case, the algorithm used is SHA-256 (secure hash ALGORITHM 256-bit OID: 2.16.840.1.101.3.4.2.1).
7. The value of the fingerprint of the electronic evidence.

1.3.2. Validation of certificates

The status of certificates is checked through:

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- Access to the OCSP service at: http://ocsp1.uanataca.com/tsp/ocsp/
- Download of the CRLs from the website: https://www.3gmg.com

1.3.3. Subscribers

The Subscriber is the natural or legal person who has contracted the electronic time-stamping services of 3G.

1.3.4. Issuing Time-Stamping Authority

The qualified electronic time-stamping services are issued by 3G, identified by the details given above.

1.3.5. User community and applicability

The users of the service will mainly be the applications and/or systems of the customers (natural or legal persons) who have contracted these 3G services.

The electronic time-stamping services provided by the TSU of 3G are included as services provided by 3G before the national supervisory body, in compliance with the applicable technical and legal regulations.

1.4. Limits on the use of the certificate

The use of electronic time-stamps is limited to the applications and/or systems of the customers (natural or legal persons) who have contracted these services.

Electronic time-stamps shall not be used for purposes other than those specified above.

1.4.1. Accuracy of the time in the qualified electronic time-stamp

The 3G Qualified Time-Stamping service is based on the use of the TSP protocol over HTTP, defined in the RFC 3161 standard “Internet X.509 Public Key Infrastructure Time-Stamp Protocol (TSP)”.

3G has a reliable, high-availability time source providing a STRATUM 4 confidence level, via NTP, with the CSUC, as well as a STRATUM 1 confidence level with the ROA.

The accuracy of the 3G Qualified Time-Stamping service is 1 second or less with respect to UTC.

1.5. Obligations of subscribers

The subscriber undertakes to:

- Submit requests for qualified electronic time-stamps in accordance with the

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procedure and, where necessary, the technical components supplied by 3G, in accordance with the provisions of the Certification Practice Statement (CPS) and the 3G documentation.

- Follow the instructions specified in the PDS of the 3G TSU certificate.
- Verify the electronic signatures of the electronic time-stamps, including the validity of the certificate used.
- Use the electronic time-stamps within the limits and scope described in this TSUDS.

1.6. Obligations of verifiers

1.6.1. Informed decision

The verifier undertakes to comply with the technical, operational and security requirements described in the 3G CPS.

1.6.2. Requirements for verifying the electronic signature of the qualified electronic time-stamp

The verification will normally be performed automatically by the verifier's software and, in any case, in accordance with the CPS and this TSUDS.

1.6.3. Reliance on an unverified electronic signature of a qualified electronic time-stamp

If the verifier relies on an unverified electronic signature of a qualified electronic time-stamp, the verifier shall assume all risks arising from such action.

1.6.4. Effect of verification

By virtue of the correct verification of the electronic time-stamp certificates, in accordance with this disclosure statement (PDS), the verifier may rely on the information supplied.

1.6.5. Correct use and prohibited activities

The verifier undertakes not to use any status information on qualified electronic time-stamps, or any other information, supplied by 3G in carrying out any transaction prohibited by the law applicable to that transaction.

The verifier undertakes not to inspect, interfere with or reverse engineer the technical implementation of the public certification services of 3G without prior written consent.

Additionally, the verifier undertakes not to intentionally compromise the security of the public time-stamping services of 3G.

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The qualified electronic time-stamping services provided by 3G have not been designed for, and do not permit, use or resale as control equipment in hazardous situations or for uses requiring fail-safe performance, such as the operation of nuclear facilities, air navigation or communication systems, air traffic control systems or weapons control systems, where a failure could lead to death, personal injury or severe environmental damage.

1.7. Obligations of 3G

In relation to the provision of the qualified electronic time-stamping service, 3G undertakes to:

a) Issue, deliver and manage the qualified time-stamps, in accordance with the instructions supplied by the subscriber, in the cases and for the reasons described in the 3G CPS.
b) Perform the services with adequate technical and material resources, and with personnel meeting the qualification and experience requirements established in the CPS.
c) Meet the service quality levels, in accordance with the CPS, in technical, operational and security aspects.
d) Retain for 15 years the information relating to the service. This information includes the Certification Practice Statements, Disclosure Statements and Time-Stamping Unit, as well as logs linked to the operation of the service.

1.8. Liability of 3G

3G warrants, under its full responsibility, that it meets all the requirements established in the Time-Stamping Certification Practice Statement, and is responsible for compliance with the procedures described, in accordance with the provisions of this document.

3G provides electronic certification services in accordance with this Time-Stamping Certification Practice Statement.

3G informs the subscriber of the terms and conditions relating to the provision of the time-stamping service, its price and its limitations of use, by means of a subscriber agreement that incorporates by reference the disclosure statements (PDS) of the service.

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The disclosure statement document, also referred to as PDS, meets the content of Annex A of ETSI EN 319 421; it may be transmitted by electronic means, using a durable means of communication, and in understandable language.

3G binds subscribers and relying parties, by means of said disclosure statement or PDS, in written and understandable language, with the following minimum content:

- Provisions to ensure compliance with the provisions of this document.
- Limits on the use of time-stamps.
- Information on how to validate a time-stamp, including the requirement to check its status, and the conditions under which it can reasonably be relied upon, which applies when the subscriber acts as a relying party.
- The way in which the financial liability of the Certification Service Provider is guaranteed.
- Applicable limitations of liability, including the uses for which the Certification Service Provider accepts or excludes liability.
- Retention period of audit records.
- Applicable dispute resolution procedures.
- Governing law and competent jurisdiction.

1.9. Limited warranties and disclaimer of warranties

1.9.1. Warranty of 3G for the qualified electronic time-stamping services

3G warrants to the subscriber that the time-stamps meet all the material requirements established in the CPS.

3G warrants to the relying party of the qualified electronic time-stamp that the information contained in, or incorporated by reference into, the time-stamp is correct, unless otherwise indicated.

Additionally, 3G guarantees to the subscriber and to the relying party of the time-stamp the liability of the Certification Authority, subject to the limits established, without 3G being liable in any case for fortuitous events or force majeure.

1.9.2. Exclusion of warranty

3G disclaims any warranty other than the one above that is not legally enforceable.

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1.10. Applicable agreements and CPS

1.10.1. Applicable agreements

The agreements applicable to the qualified electronic time-stamp are the following:

- Certification services agreement, which governs the relationship between 3G and the company subscribing to the qualified electronic time-stamps.
- General conditions of the service incorporated in the disclosure statement (PDS) of the TSU certificate.
- The conditions incorporated in the TSUDS disclosure statement of the electronic time-stamps.
- CPS, which govern the issuance and use of qualified electronic time-stamp certificates.

1.10.2. CPS

The qualified electronic time-stamping services of 3G are governed technically and operationally by the 3G CPS, by its subsequent updates, and by supplementary documentation.

The CPS and the operational documentation are periodically updated in the Repository and can be consulted on the website: https://www.3gmg.com

1.11. Privacy policy

See section 9.4 of the 3G CPS

1.12. Refund policy

3G will not refund the cost of the time-stamping service under any circumstances.

1.13. Governing law, competent jurisdiction and claims and dispute regime

Relations with 3G shall be governed by the Spanish law on trust services in force at any given time, as well as by civil and commercial legislation where applicable.

The competent jurisdiction is that indicated in Law 1/2000 of 7 January, on Civil Procedure (Ley de Enjuiciamiento Civil).

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In the event of disagreement between the parties, the parties shall first attempt an amicable resolution. To that end, the parties shall send a communication to 3G, by any means that leaves a record, to the contact address indicated in point 1 of this document.

If the parties fail to reach an agreement, either of them may submit the dispute to the civil courts, subject to the courts of the registered office of 3G.

Further information on dispute resolution is available at the following internet address: www.3Gonline.es

1.14. Accreditations and quality seals

None stipulated.

1.15. Accreditations and conformity audits

3G is included in the Spanish trusted list of trust service providers (TSL) https://sede.minetur.gob.es/prestadores/tsl/tsl.pdf

It is also registered as a qualified trust service provider with the National Supervisory Body
https://sedeaplicaciones.minetur.gob.es/Prestadores/

In accordance with Regulation (EU) 910/2014, 3G will undergo conformity audits every 2 years.

1.16. Severability, survival, entire agreement and notification

The clauses of this disclosure statement are independent of each other; therefore, if any clause is held to be invalid or unenforceable, the remaining clauses of the PDS shall continue to apply, unless the parties expressly agree otherwise.

The requirements contained in sections 9.6.1 (Obligations and liability), 8 (Conformity audit) and 9.3 (Confidentiality) of the 3G CPS shall remain in force after the termination of the service.

This text contains the complete intent and all the agreements between the parties.

The parties notify each other of facts by sending an email to the following addresses:

- soporte@3gmg.com , for 3G
- The email address indicated by the subscriber in the agreement with 3G.

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